



## COVID-19 | HEALTH HOSPITALITY GUIDE

Kwe aweti,

Our traditional colours shaded by a modernity inherited from centuries of exchange and cultural mixing will once again be presented safely to you, because we have ensured that the measures implemented by public safety authorities have become a priority for our teams to let you experience or re-experience the Huron-Wendat history.

Among others, here are some of the measures taken to ensure that we maintain a high standard of sanitation for our customers and employees:

- A questionnaire is completed by each employee, customer, and supplier before entering;
- Clear instructions on respect for distancing and hygiene measures are positioned throughout the site;
- Floor stickers have been added so that everyone remembers the importance of the 2-metre distancing;
- Disinfectant solution dispensers are present in strategic locations;
- To prevent contact as much as possible, one-way directions for traffic have been installed;
- Traffic control has been implemented in the elevators;
- The public washrooms have been locked. The keys are available either at the museum reception, the hotel reception or the reception desk at La Traite Restaurant. A disinfection is carried out after each use;
- Sanitation clerks make sure to regularly clean public spaces, furniture, elevator buttons, switches, handrails, credit card readers, etc.;
- Card payments are preferred;
- All our employees wear masks or face shields; and
- All our employees are trained and must apply strict hygiene and sanitization procedures.

More specifically:

- Plexiglas has been installed at each reception station;
- Most of the registration process will be done prior to your arrival to prevent lineups at reception as much as possible;
- The capacity has been reduced by half;
- Gloves are used when necessary.

Activities

- All activities are hosted and supervised with the required distancing;
- Regular, targeted disinfections are done by our sanitation teams;
- Thank you for wearing a mask during indoor activities.

If you would like to learn more about the measures that we have taken, we invite you to discuss them by contacting us at [info@museehuronwendat.ca](mailto:info@museehuronwendat.ca).